

Passenger Transport Operative

Level 2

Overview:

The Level 2 Passenger Transport Operative apprenticeship Standard is designed to provide individuals with the essential skills and knowledge needed to work in the passenger transport industry. This apprenticeship focuses on the safe and efficient operation of various passenger transport services, including buses, coaches, and trains. Apprentices will gain expertise in customer service, safety procedures, and operational tasks, ensuring they can deliver a high-quality experience for passengers while adhering to industry standards and regulations. Upon completion, apprentices will be equipped to support the smooth running of transport services, manage customer needs, and contribute to the safety and satisfaction of passengers.

There are 3 different pathways within this Standard:

- Option 1:** Ticketing operative
- Option 2:** Onboard operative
- Option 3:** Dispatch operative

What to expect from Linden:


- Bespoke content customised for your organisation and its goals.
- Support from a dedicated Trainer who will support with learning, skill competency and developing evidence. Always aiming for Distinction grade at EPA.
- Individual support and mentoring to make every apprenticeship a success.
- Access to our virtual learning environment.
- Live workshops delivered by specialist Trainers.
- Dedicated Account manager.
- Blended learning approach, distance and face to face visits from your Trainer to suit the employer and learner needs.


Key Information:

 Level: **Level 2**

 Duration: **12 months**
(Not including EPA period)

 Format / Delivery: **Blended learning model**

 Funding band: **£6,000**

 Contextualisation available: **Yes**

Entry requirements:

Apprentices who do not hold evidence of English/ maths qualifications at Level 1 or equivalent will be required to achieve these as part of the programme and prior to End Point Assessment.

Relevant to:

Dispatch Operative Guard, Passenger Transport Operative, Ticketing Operative, Transport Onboard Team Member, Transport Operational Team Member, Transport Station Team Member.

