

# Supply Chain Practitioner (FMCG)

## Level 3

### Overview:

The Level 3 Supply Chain Practitioner apprenticeship is designed for individuals looking to deepen their expertise and take on more advanced responsibilities within the supply chain sector.


This apprenticeship provides a comprehensive understanding of the processes involved in managing and improving the flow of goods, services, and information across the supply chain. Apprentices will gain practical skills in areas such as procurement, inventory management, logistics, and supply chain planning.

By the end of the program, apprentices will be well-prepared to take on roles such as supply chain coordinators, logistics planners, or procurement specialists, with the knowledge and abilities to drive efficiency and contribute to business success in a fast-paced, ever-evolving industry.

### What to expect from Linden:

- Bespoke content customised for your organisation and its goals.
- Support from a dedicated Trainer who will support with learning, skill competency and developing evidence. Always aiming for Distinction grade at EPA.
- Individual support and mentoring to make every apprenticeship a success.
- Access to our virtual learning environment.
- Live workshops delivered by specialist Trainers.
- Dedicated Account manager.
- Blended learning approach, distance and face to face visits from your Trainer to suit the employer and learner needs.


### Key information:

 Level: **Level 3**

 Duration: **30 months**  
(Not including EPA period)

 Format / Delivery: **Remote or Hybrid model**

 Funding band: **£15,000**

 Contextualisation available: **Yes**

#### Entry requirements:

Apprentices who do not hold evidence of English/ maths qualifications at Level 2 or equivalent will be required to achieve these as part of the programme and prior to End Point Assessment.

#### Relevant to:

Junior Demand Planner,  
Junior Supply Planner,  
Customer Service Operative,  
Assistant Transport Planner.

# What is included in the Standard:

Knowledge	Skills & Practical Application	Behaviours
<ul style="list-style-type: none"> <li>• End-to-end characteristics and processes of the FMCG supply chain.</li> <li>• Critical supply chain key performance indicators: inventory, forecast accuracy, plan attainment, customer service, vehicle utilisation, on shelf availability and waste, quality and value.</li> <li>• Key legislation, policies and procedures that influence the supply chain.</li> <li>• The characteristics and specific needs of different customer groups.</li> <li>• Information technology (IT) systems for the supply chain.</li> <li>• The key principles of Continuous Improvement (CI) Management and Problem Solving.</li> <li>• The importance of new products and how a product is costed.</li> <li>• The principles of capacity planning.</li> <li>• Procurement: the principles of buying.</li> <li>• Forecasting: the levers and influences on customer and consumer demand.</li> <li>• Plan manufacture: the principles of developing and implementing a supply plan.</li> <li>• Customer service: the principles of order capture and management.</li> <li>• Logistics: the importance of logistics.</li> </ul>	<ul style="list-style-type: none"> <li>• Prioritise the flow of FMCG products or services based on evolving and changing information.</li> <li>• Lead and participate in everyday problem-solving activities required for the FMCG industry.</li> <li>• Use continuous improvement techniques to improve performance in the FMCG supply chain.</li> <li>• Lead the creation/development of Standard Operating Procedures.</li> <li>• Manipulate and interpret constantly changing data sets to inform decision making in the supply chain function(s).</li> <li>• Analyse large amounts of data to identify key trends and themes that affect the FMCG supply chain.</li> <li>• Use IT systems for the supply chain, Excel and company and customer systems.</li> <li>• Complete supply chain documentation for audit requirements.</li> <li>• Develop and manage a small project plan within a supply chain function(s) to improve operational performance.</li> <li>• Identify, manage and escalate risks to the business.</li> <li>• Communicate using appropriate methods and FMCG terminology, verbal, email, face to face.</li> </ul>	<ul style="list-style-type: none"> <li>• Safe working: ensures safety of self and others, challenges safety issues.</li> <li>• Responsiveness to change demonstrates and encourages curiosity to foster new ways of thinking and working to ensure economic benefits are maximised.</li> <li>• Pride in work aims for excellence, time management, adherence to deadlines.</li> <li>• Have courage/conviction in their decisions and demonstrates ownership of work.</li> <li>• Acts in alignment with the business vision and values, desire to learn about the FMCG industry, acts as an ambassador.</li> <li>• Builds good relationships with others, works collaboratively, contributes ideas and challenges appropriately, leads by example.</li> <li>• Tenacious approach to problem-solving by working to identify and ensure root causes are resolved to ensure supply chains remain flexible and agile.</li> <li>• Highly effective communicator at all levels and with a variety of stakeholders: always acting with integrity and respect.</li> </ul>



**View the Government assessment plan for this Standard:**

**Click here**





