

Apprenticeships

Level 2 Programmes



Training & Apprenticeships

CUSTOMER SERVICE PRACTITIONER LEVEL 2

FUNDING BAND £3,500

Designed for individuals who are the first point of contact for customers in any sector. This programme develops the essential skills, behaviours and confidence needed to deliver consistently high-quality customer service while representing brand values and business standards.

ADMIN ASSISTANT LEVEL 2

In development

FUNDING BAND £4,000

Our Assistant Administrator Apprenticeship builds reliable team members who keep operations running smoothly. Learners master essential admin tasks, follow clear procedures and provide vital support that powers efficient organisational performance.

PASSENGER TRANSPORT OPERATIVE LEVEL 2

FUNDING BAND £6,000

Our Passenger Transport Operative Apprenticeship trains professionals who keep customers moving safely, comfortably and on time. Learners support every stage of the journey while working confidently in safety-critical transport environments.

LEAN MANUFACTURING OPERATIVE LEVEL 2

FUNDING BAND £6,000

A Lean Manufacturing Operative will be expected to carry out their work safely and meet the exacting quality standards demanded in a fast paced and efficient processing environment and develop into a multi-skilled operator through process ownership.

FOOD & DRINK PROCESS OPERATOR LEVEL 2

FUNDING BAND £5,000

Develop skilled, safety-focused operators with our Level 2 Food & Drink Process Operator Apprenticeship – boosting quality, efficiency and reliability across your production line.

WAREHOUSE OPERATIVE LEVEL 2

FUNDING BAND £5,000

The Level 2 Supply Chain Warehouse Operative Apprenticeship is designed for employers who want to develop skilled, reliable and safety-conscious warehouse teams. This programme builds the core operational capability required to keep goods moving accurately, efficiently and in line with industry regulations.

FOOD & BEVERAGE TEAM MEMBER LEVEL 2

FUNDING BAND £6,000

The broad purpose of the occupation is to assemble and serve a range of food and beverages to customers, ensuring a seamless and quality customer experience.



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Apprenticeships

Level 3 Programmes

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TRANSPORT/ WAREHOUSE SUPERVISOR LEVEL 3

FUNDING BAND £5,000

The broad purpose of the occupation is to manage the day to day operations involved in supply chain, ensuring activity, personnel and/or vehicles meet customer expectations along with regulatory and legal requirements.

SUPPLY CHAIN PRACTITIONER LEVEL 3

FUNDING BAND £15,000

Supply chain functions include procurement, forecasting, planning manufacture, customer service and logistics. Move products/services from supplier to customer, ensuring customer satisfaction is achieved at all stages.

CUSTOMER SERVICE SPECIALIST LEVEL 3

FUNDING BAND £4,500

This programme equips learners with the knowledge, confidence and expertise required to manage complex customer interactions, enhance customer experience and support business objectives.

BUSINESS ADMINISTRATOR LEVEL 3

FUNDING BAND £5,000

This programme equips learners with the administrative, communication and organisational skills required to support teams, manage processes and add value across the business.

IMPROVEMENT TECHNICIAN LEVEL 3

FUNDING BAND £4,000

This programme equips employees with the skills to identify inefficiencies, reduce waste, streamline processes and implement improvements that deliver tangible business benefits.

FOOD & DRINK TECHNICAL OPERATOR LEVEL 3

FUNDING BAND £16,000

Strengthen production performance, improve quality control and develop technically competent operators who understand both machinery and compliance.

HOSPITALITY SUPERVISOR LEVEL 3

FUNDING BAND £5,000

Hospitality supervisors work across a wide variety of businesses including bars, restaurants, cafés, conference centres, banqueting venues, hotels or contract caterers.

FOOD INDUSTRY TECHNOLOGIST LEVEL 3

FUNDING BAND £18,000

Equips learners with the essential skills and scientific understanding required to work effectively as food technologists within food manufacturing environments.

LOGISTICS TEAM LEADER LEVEL 3

FUNDING BAND £15,000

Designed for Team leaders managing processes and people within the logistics industry.



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Apprenticeships

Level 4 Programmes



Training & Apprenticeships

**ASSOCIATE
PROJECT
MANAGER
LEVEL 4**

FUNDING BAND £7,000

Our Level 4 Associate Project Manager Apprenticeship provides learners with practical tools, proven methodologies and leadership behaviours that improve performance across projects of all sizes. By investing in your team, you're developing professionals who can manage projects efficiently, communicate with clarity and contribute to measurable business outcomes.

**SALES EXECUTIVE
LEVEL 4**

FUNDING BAND £6,000

Our Level 4 Sales Executive Apprenticeship equips learners with the tools, behaviours and commercial awareness needed to succeed in modern sales environments. Participants learn how to build relationships, manage pipelines, negotiate effectively and drive revenue with confidence.

**QUALITY
PRACTITIONER
LEVEL 4**

In development

FUNDING BAND £6,000

Our Quality Practitioner Apprenticeship develops employees who take ownership of quality across their area – from production to procured goods. They work closely with delivery teams to hit key performance targets, drive Right-First-Time results and uphold consistent, reliable standards.

**BUSINESS ANALYST
LEVEL 4**

In development

FUNDING BAND £18,000

Business Analysts are in demand across every sector—from global corporations and public-sector organisations to agile independents and non-profits. Operating in fast-paced, collaborative environments, they play a pivotal role in shaping successful change. Business analysis offers a well-defined, respected career path, with professionals often leading transformational projects that drive real organisational impact.

**CORPORATE
RESPONSIBILITY &
SUSTAINABILITY
PRACTITIONER
LEVEL 4**

In development

FUNDING BAND £18,000

Corporate Responsibility & Sustainability (CR&S) Practitioners are essential to modern organisations across the public, private and third sectors. They play a pivotal role in helping businesses evolve beyond profit—driving environmental stewardship, social impact and long-term sustainable growth. As sustainability becomes a core element of nearly every business model, CR&S Practitioners are increasingly at the heart of responsible, future-focused organisations.

**PROCESS LEADER
LEVEL 4**

In development

FUNDING BAND £11,000

Process leaders are found in organisations with high volume manufacturing or advanced manufacturing processes in which large volumes of products are made in assembly, moulding, metal processing, chemical processing, pharmaceutical, textiles, food and drink, or similar processes.



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In development

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Apprenticeships

Level 5 Programmes

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LEADERS IN LOGISTICS LEVEL 5

FUNDING BAND £15,000

Advance your career as a future-ready Supply Chain Manager. Designed for professionals who keep products, materials and information flowing smoothly, this programme builds the strategic leadership, operational insight and end-to-end supply chain expertise needed to excel in modern logistics environments. From demand planning and inventory control to supplier relationships and continuous improvement, learners gain the skills to drive performance, optimise processes and lead high-impact teams across the supply chain.

PEOPLE PROFESSIONAL LEVEL 5

In development

FUNDING BAND £6,000

People Professionals are essential to every organisation—large or small, in every sector. In smaller businesses, they often take on a wider, high-impact remit, shaping everything from culture to capability. Whatever the size of the organisation, People Professionals drive the people strategy forward, ensuring the workforce is engaged, supported and aligned to the company's strategic goals. They're the engine behind organisational success—building talent, strengthening performance and creating workplaces where people and businesses thrive.

CORPORATE LEADERSHIP

In development

FUNDING BAND £18,000

Empower your senior leaders with the skills to drive high-performing teams, responsible operations and sustainable organisational growth. Our Level 5 Management programme is designed for managers who lead people, departments and corporate responsibility initiatives. Learners develop strategic leadership capability, deepen their understanding of sustainability in modern business, and strengthen their ability to manage complex operations with confidence and impact. Equip your leaders to shape a responsible, resilient future while earning a recognised Level 5 management qualification



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