

Supply Chain Warehouse Operative

Level 2



Training & Apprenticeships

Overview:

The Level 2 Supply Chain Warehouse Operator apprenticeship Standard is designed for individuals who want to develop the essential skills and knowledge required to work efficiently in a warehouse environment.

This apprenticeship covers a range of responsibilities, including stock control, goods receipt and dispatch, order picking, and maintaining health and safety standards.


Apprentices will learn how to operate warehouse equipment, manage inventory, and support the smooth flow of goods through the supply chain, all while gaining valuable experience in logistics and warehousing operations.


The apprenticeship provides a solid foundation for career progression in supply chain management and logistics.

What to expect from Linden:


- Bespoke content customised for your organisation and its goals.
- Support from a dedicated Trainer who will support with learning, skill competency and developing evidence. Always aiming for Distinction grade at EPA.
- Individual support and mentoring to make every apprenticeship a success.
- Access to our virtual learning environment.
- Live workshops delivered by specialist Trainers.
- Dedicated Account manager.
- Blended learning approach, distance and face to face visits from your Trainer to suit the employer and learner needs.


Key information:

 Level: **Level 2**

 Recommended duration: **12 months**

 Format / Delivery: **Remote or Hybrid model**

 Funding band: **£5,000**

 Contextualisation available: **Yes**

Functional skills

Maths and English Functional skills qualifications are available at Level 1 and 2 for eligible learners aged 19+. Apprentices aged 16-18 must complete these qualifications as a mandatory part of their programme. For more information, please contact the Linden team.

Relevant to:

Warehouse Operative, Warehouse Worker, Warehouse Operator, Freight Distribution, Warehouse Picker.



What is included in the Standard:

Knowledge	Skills & Practical Application	Behaviours
<ul style="list-style-type: none"> • Safe use of equipment / machinery. • Safe working at height. • Efficiency savings. • Systems and processes. • IT applications. • Regulation and legislation. • Communication. • Customer service. • Adapting to industry changes. • Health and safety. 	<ul style="list-style-type: none"> • Operate and handle equipment safely. • Manoeuvring vehicles in restricted places. • Safely use and position vehicle fitted equipment. • Self-independence and team player. • Manage waste effectively. • Check for damaged or missing items. • Health, safety and security of everyone. • Use packaging to reduce waste, costs and environmental impact. • Communication with customers and colleagues. 	<ul style="list-style-type: none"> • Demonstrate – integrity, credibility, honesty, positivity and personal drive. • Take ownership – for own performance and training. • Show personal commitment – to minimising the effect of work activities on the environment. • Adapt – to and embrace the use of relevant technology, systems and equipment.

10,000+

Empowering over 10,000 learners to achieve their apprentices since 2012. Your success, our mission.

58%

of our apprentices achieved a Distinction pass at EPA across all Standard (22/23)

Employer reviews



Excellent

Apprentice reviews



Good



Typical learner journey:

	<p>1. Enquiry / Consultation Prospective learners and employers begin their Linden journey with an exploration session to better understand goals and objectives.</p>		<p>5. Learning journey commences With enrolment and induction completed, learners start their learning journey by engaging with regular session, workshops, projects, assignments and reviews, with full guidance and support from their dedicated Trainer.</p>
	<p>2. Programme Introduction Learners are invited along with their line managers to an Introduction. This session provides a full programme overview, opportunity for Q&A and agreement of next steps.</p>		<p>6. EPA Prep and Gateway Learners prepare for their End Point Assessment (EPA) by reviewing key concepts and skills essential for demonstrating competency against the skills, knowledge and behaviours set out in the Standard.</p>
	<p>3. Onboarding / Enrolment Learners are sent links to our online enrolment form, skills gap analysis and functional skills diagnostic assessments.</p>		<p>7. End Point Assessment The End Point Assessment is the final evaluation where learners showcase their acquired skills, knowledge and behaviours.</p>
	<p>4. Induction Learners participate in a comprehensive induction with their dedicated Trainer. This session supports understanding of expectations and resources (including an introduction to the e- portfolio).</p>		<p>8. Achievement / Progression Upon successful completion of the EPA, learners celebrate their achievement and may choose to progress to a higher level within the same sector or explore new pathways.</p>

End Point Assessment:

The End Point Assessment process consists of two assessment processes:

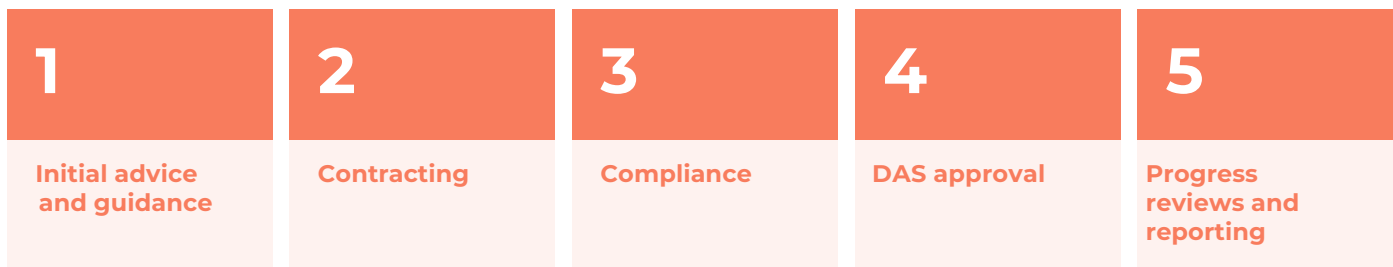
Assessment Method	Areas Assessed	Weighting
Exam	Knowledge / Behaviours	50%
Practical assessment	Knowledge / Skills / Behaviours	50%



Employer contracting:

All employers who want to utilise the Apprenticeship Levy or Co-investment model are required to contract with a ROATP approved provider and follow the Government approval process for onboarding new learners and securing funding for each apprenticeship Standard in the Digital Apprenticeship Service.

5 steps to employer contracting:



Discussions around apprenticeship intent and requirements of the Standard. Dedicated Linden account manager support from inception through to EPA.

Contract for services issued online for review and electronic signature.

Employer to complete Health & Safety compliance and provide Insurance Liability certification for the apprentices workplace.

Agreeing learners to enrol and approval on the Digital Apprenticeship Service.



Employers will be invited to attend progress reviews and receive updates throughout their apprentices journey.

Progression options:

On completion of your apprenticeship you may choose to advance to a higher level within the same subject area or explore a completely new pathway.

- Transport / Warehouse Supervisor **Level 3**
- Supply Chain Practitioner **Level 3**
- Team Leader **Level 3**

What our learners have to say:



The course is presented in a professional way, with the opportunity to discuss the scenarios within our working environment. The course is at a good pace, and I receive the relevant information and advice to support and extend my knowledge. I found the course interesting, informative, and well-led.

John



I was asked by my manager if I would like to sign up for an Apprenticeship, at first, I was a bit skeptical as I thought my school days were over! I decided it would be a good opportunity for me to expand my knowledge and further my skills and so far, I am really enjoying the course.

Joselina



Contact us today:

For more information about Apprenticeships at Linden, call us on **0800 2980632** or visit our website at: **lindenmanagement.org.uk**

